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**Information
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Guide**

OPERATIONS MANAGEMENT



2011 - 2018

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Other Related Terms:

Business Logistics
Distribution
Operations Research
Production Management
Industrial Management

A. BOOKS (Located at the General Collection Shelves near the Circulation Section)

1. Ragsdale, Cliff T. **(2018)**. Spreadsheet modeling and decision analysis: a practical introduction to management science. 8th ed. Australia: Cengage Learning. T 57.62 R34 2018
2. Render, Barry. **(2018)**. Quantitative analysis for management. 13th ed. Harlow, England: Pearson. T 56 R544 2018
3. Cachon, Gerard. **(2017)**. Operations management. New York, N.Y.: McGraw-Hill. TS 155 C134
4. Grant, David B. **(2017)**. Sustainable logistics and supply chain management: principles and practices for sustainable operations and management. London: Kogan Page. HD 38.5 G694 2017
5. Jacobs, F. Robert. **(2017)**. Operations and supply chain management: the core. 4th ed. New York, N.Y.: McGraw-Hill Education. TS 155 J27 2017
6. Slack, Nigel. **(2017)**. Operations strategy. 5th ed. Harlow, England: Pearson. TS 155 S56 2017
7. Slack, Nigel. **(2017)**. The operations advantage: a practical guide to making operations work. London: Kogan Page. T 57.6 S59
8. Chopra, Sunil. **(2016)**. Supply chain management: strategy, planning, and operations. 6th ed. Boston: Prentice Hall. HF 5415.13 C53 2016
9. An introduction to management science: quantitative approaches to decision making. **(2016)**. 14th ed. Australia: Cengage Learning. HD 20.4 A55 2016
10. Krajewski, Lee J. **(2016)**. Operations management: processes and supply chains. 11th ed. Boston: Pearson. TS 155 K785 2016
11. Langabeer, James R. **(2016)**. Health care operations management: a systems perspective. 2nd ed. Burlington, MA: Jones Bartlett Learning. RA 971.3 L33 2016

12. Research methods for operations management /edited by Christer Karlsson. **(2016)**. London: Routledge. HD 30.4 R478 2016
13. Schonsleben, Paul. **(2016)**. Integral logistics management: operations and supply chain management within and across companies. 5th ed. Boca Raton: CRC Press. HD 38.5 S36 2016
14. Braithwaite, Alan. **(2015)**. Business operations models: becoming a disruptive competitor. London; Philadelphia: Kogan Page. HD 30.28 B695
15. Chiarini, Andrea. **(2015)**. Sustainable operations management: advances in strategy and methodology. Cham: Springer. E-book/EBSCO HOST
16. Easterby-Smith, Mark. **(2015)**. Management and business research. 5th ed. Thousand Oaks: SAGE. HD 30.4 E265 2015
17. The handbook of behavioral operations management: social and psychological dynamics in production and service settings.**(2015)**. Oxford: Oxford University Press. TS 155 H28
18. Myerson, Paul,author.**(2015)**. Supply chain and logistics management made easy: methods and applications for planning, operations, integration, control and improvement, and network design. Old Tappan, New Jersey: Pearson Education, Inc. HF 5415.6 M94
19. Relph, Geoff. **(2015)**. Inventory management: advanced methods for managing inventory within business systems. London; Philadelphia: Kogan Page. TS 160 R42
20. Slack, Nigel. **(2015)**. Operations strategy. 4th ed. Harlow, England; New York: Pearson. TS 155 S56 2015
21. Benton, W.C. **(2014)**. Supply chain focused manufacturing planning and control. Australia: Cengage Learning. TS 155 B44
22. Fitzsimmons, James A. **(2014)**. Service management: operations, strategy, information technology. 8th ed. New York: McGraw-Hill. HD 9980.5 F549 2014
23. Heizer, Jay. **(2014)**. Operations management: sustainability and supply chain management. 11th ed. Boston: Pearson. TS 155 H3725 2014
24. Jacobs, F. Robert, Richard B. Chase. **(2014)**. Operations and supply management. 14th ed. New York: McGraw Hill/Irwin. TS 155 J33 2014
25. Managing operations across the supply chain. **(2014)**. 2nd ed. New York: McGraw-Hill Irwin. HD 38.5 M361 2014

26. Myerson, Paul. **(2014)**. Lean retail and wholesale: use lean to survive (and thrive!) in the new global economy with its higher operating expenses, increased competition, and diminished consumer loyalty. New York, NY: McGraw-Hill Education. HF 5420 M94
27. Russell, Roberta S. **(2014)**. Operations and supply chain management. 8th ed. New York: John Wiley Sons. TS 155 R88
28. Service operations management. **(2014)**. UAE: 3G Learning. HD 9980.5 S4785
29. Schniederjans, Marc J. **(2014)**. E-commerce operations management. 2nd ed. New Jersey: World Scientific. HF 5548.32 S28 2014
30. Smith, Debra. **(2014)**. Demand driven performance: using smart metrics. New York: McGraw-Hill Education. TS 155 S57
31. Stevenson, Eilliam J., Sum Chee Chuong. **(2014)**. Operations management. 2nd ed. [Singapore]: McGraw-Hill. TS 155 S784 2014
32. Cachon, Gerard. **(2013)**. Matching supply with demand: an introduction to operations management. 3rd ed. New York, NY: McGraw-Hill. TS 155 C13 2013
33. Jacobs, F. Robert. **(2013)**. Operations and supply chain management: the core. 3rd ed. New York: McGraw-Hill Irwin. TS 155 J27 2013
34. Kros, John F. **(2013)**. Health care operations and supply chain management: operations, planning, and control. San Francisco: Jossey-Bass. RA 971.3 K76
35. Meredith, Jack R. **(2013)**. Operations management. 5th ed. Hoboken, NJ: John Wiley Sons. TS 155 S39 2013
36. Person, Ron. **(2013)**. Balanced scorecards and operational dashboards with Microsoft Excel. 2nd ed. Indianapolis, IN: John Wiley & Sons. HF 5549.5 P37P48 2013
37. Burrows, Robert P. **(2013)**. Market-driven supply chain: a revolutionary model for sales and operations planning in the new on-demand economy. New York: American Management Association. HD 38.5 B87
38. Easterby-Smith, Mark. **(2013)**. Management research. 4th ed. Los Angeles: SAGE. HD 30.4 E265 2012
39. Managing business process flows: principles of operations management. **(2012)**. 3rd ed. Boston: Prentice Hall. TS 155 M33217 2012
40. Stevenson, William J. **(2012)**. 11th ed. Boston: McGraw-Hill. TS 155 S7824 2012

41. Zelibst, Pamela. **(2012)**. RFID for the supply chain and operations professional. New York, NY: Business Expert Press. TK 6570 I34Z44
42. Brennan, Linda L. **(2011)**. McGraw-Hill 36-hour course: Operations management. New York: McGraw-Hill. TS 155 B65
43. Fitzsimmons, James A. **(2011)**. Service management: operations, strategy and information technology. 7th ed. Boston: McGraw-Hill. HD 9980.5 F549 2011
44. Heizer, Jay H. **(2011)**. Principles of operations management. 8th ed. Upper Saddle River, N.J.: Pearson. TS 155 H37 2011
45. Heizer, Jay H. **(2011)**. Operations management. 10th ed. Boston: Pearson Prentice Hall. TS 155 H3725 2011
46. Hill, Alex. **(2011)**. Essential operations management. New York: Palgrave Macmillan. HD 31 H488
47. Hillier, Frederick S. **(2011)**. Introduction to management science: a modeling and case studies approach with spreadsheets. 4th ed. Boston: McGraw-Hill/Irwin. T 56 H55 2011
48. Jacobs, F. Robert. **(2011)**. Operations and supply management. 13th ed. New York: McGraw Hill/Irwin. TS 155 J33 2011
49. An introduction to management science: quantitative approaches to decision making. **(2011)**. 13th ed. Mason, OH: Cengage South Western. HD 20.4 A55 2011
50. Managing operations across the supply chain. **(2011)**. New York: McGraw-Hill Irwin. HD 38.5 M361
51. Meredith, Jack R. **(2011)**. Operations management. 4th ed. Hoboken, NJ: John Wiley Sons. TS 155 S39 2011
52. Russell, Roberta S. **(2011)**. Operations management. 7th ed. Hoboken, NJ: Wiley. TS 155 R753 2011
53. Schroeder, Roger G. **(2011)**. Operations management: contemporary concepts and cases. 5th ed. Boston: McGraw-Hill/Irwin. TS 155 S334 2011

B. NON-PRINT (CD's, DVD's, VHS) (Located at the Information Commons Section)

1. Duggan, Kevin J. **(2014)**. Creating mixed model value streams: practical lean techniques for building to demand. 2nd ed. Boca Raton: CRC Press. 1 CD-ROM. TS 155 D75 2014

2. Reinventing the way we do business [videorecording]. **(2013)**. Mill Valley, CA: Kantola Productions,c2013. 1 DVD-ROM (4 3/4 in.) (48 mins.). DVD 258
3. Strategy for transformational change [videorecording]. **(2012)**. Mill Valley, CA: Kantola Productions. 1 DVD-ROM (4 3/4 in.) (49 mins.) DVD 263
4. Leadership at every level [videorecording].**(2011)**. Mill Valley, CA: Kantola Productions. 1 DVD-ROM (4 3/4 in.) (24 mins.) +1 Study guide. DVD 270
5. Human resource function (videorecording). **(2009)**. Australia: VEA Australia/ New Zealand. 1 DVD (30 mins.). DVD 226
6. Jacobs, F. Robert, Richard B. Chase, Nicholas J. Aquilano. **(2009)**. Operations and supply management. 12th ed. Boston: McGraw Hill/Irwin. 1 DVD-ROM. TS 155 J33 2009
7. Ethics and social responsibility in management [videorecording]. **(2008)**. Australia: VEA Australia/New Zealand. 1 DVD (27 mins.) DVD 230
8. Heizer, Jay, Barry Render. **(2008)**. Operations management. 9th ed. Upper Saddle River, N.J.: Pearson Prentice Hall. 1 CD-ROM. TS 155 H3725 2008
9. Heizer, Jay, Barry Render. **(2008)**. Principles of operations management. 7th ed. Upper Saddle River, N.J.: Prentice Hall. 2 CD-ROM's TS 155 H37 2008
10. Hillier, Frederick S., Mark S. Hillier ; Cases developed by Karl Schmedders, Molly Stephens. **(2008)**. Introduction to management science: a modeling and case studies approach with spreadsheets. 3rd ed. Boston: McGraw-Hill/ Irwin.1 CD-ROM. T 56 H55 2008
11. Introduction to management science: quantitative approaches to decision making. David R. Anderson ... [et al.]. **(2008)**. 12th ed. Australia: Thomson. 1 CD-ROM. HD 20.4 A55 2008
12. Jacobs, F. Robert, Richard B. Chase. **(2008)**. Operations and supply management: the core. Boston: McGraw Hill/Irwin. 1 CD-ROM. TS 155 J27
13. Keiser, James, Frederick J. DeMicco, Cihan Cobanoglu ; with Robert N. Grimes. **(2008)**. Analyzing and controlling foodservice costs: a managerial and technological approach. 5th ed. Upper Saddle River, N.J.: Pearson Prentice Hall. 1 CD-ROM. TX 911.3 C65K44 2008

C. ELECTRONIC BOOKS (Gale E-Reference, Taylor & Francis)

1. Encyclopedia of Knowledge Management, 2011

2. Business Information Systems: Concepts, Methodologies, Tools, and Applications, 2010
3. 21st Century Management, 2008
4. The Blackwell Encyclopedia of Management, 2005
5. Encyclopedia of American Industries, 2008
6. Encyclopedia of Production and Manufacturing Management, 2000
7. Intelligent Information Technologies, 2008
8. Business Continuity Management, Second Edition - A Crisis Management Approach, 2010
9. Complexity, Management and the Dynamics of Change - Challenges for Practice , 2008
10. Global Supply Chain Management and International Logistics, 2008
11. International Business - Themes and Issues in the Modern Global Economy , 2010
12. Keynes on Monetary Policy, Finance and Uncertainty - Liquidity Preference Theory and the Global Financial Crisis , 2009
13. Management Consulting Today and Tomorrow - Perspectives and Advice from 27 Leading World Experts, 2009
14. Marketing Methods to Improve Company Strategy - Applied Tools and Frameworks to Improve a Company's Competitiveness Using a Network Approach, 2010
15. The Management of Small and Medium Enterprises , 2009

D. E-JOURNALS at EBSCOHOST ONLINE DATABASE

1. [IUP Journal Of Operations Management](#)
Bibliographic Records: 11/01/2007 To Present
Full Text: 11/01/2007 To Present
Publisher Information: IUP Publications
Subjects: Production & Operations Management
2. [Journal Of The Operations Research Society Of America](#)
Bibliographic Records: 11/01/1952 To Present

Full Text: 11/01/1952 To Present

Publisher Information: INFORMS: Institute for Operations Research

Description: Articles address operations research in computing & decision technology; decision analysis; environment, energy, & natural resources; financial engineering; manufacturing, service, & supply chain operations.

3. [Operations Research](#)

Bibliographic Records: 11/01/1952 To Present

Full Text: 11/01/1952 To Present (With A 60 Month Delay)

*Full Text Delay Due To Publisher Restrictions(“Embargo”)

Publisher Information: INFORMS: Institute for Operations Research

Description: Articles address operations research in computing & decision technology; decision analysis; environment, energy, & natural resources; financial engineering; manufacturing, service, & supply chain operations.

4. [Production & Operations Management](#)

Bibliographic Records: 03/01/2002 To Present

Full Text: 03/01/2002 To Present (With A 12 Month Delay)

*Full Text Delay Due To Publisher Restrictions(“Embargo”)

Publisher Information: Wiley-Blackwell

Description: Scientific research into the problems, interest, & concerns of managers who manage product & process design, operations, & supply chains.

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